

## **Referral promotion Terms and Conditions**

### **Referral Reward conditions**

1. To be eligible to receive a referral reward ("Reward"), the referring party ("Referring Party") must:
  1. Have referred a patient ("Patient") to Clinico Denture & Hearing for new dentures; and
  2. Be named by the Patient as the Referring Party, and provided their contact information to Clinico Denture & Hearing.
2. The patient must have received and completed their new denture treatment with Clinico Denture & Hearing in order for the Reward to be awarded to the Referring Party.
3. Employees of Clinico Denture & Hearing and their immediate families are not eligible for this reward ('Non-Eligible Persons').

### **Awarding the Reward**

4. There is a maximum limit of one (1) Reward to be issued per Patient that has completed treatment.
5. The Reward shall not exceed \$100 in value.
6. The Reward shall be either a fuel or grocery voucher, as selected by the Referring Party.
7. Clinico Denture & Hearing will contact the Referring Party by phone on the number provided to Clinico Denture & Hearing by the Patient. If, after making reasonable attempts, Clinico Denture & Hearing cannot contact the Referring Party by phone within 10 working days of the patient completing their treatment, the Referring Party will not be eligible to receive the Reward.
8. The Reward cannot be transferred, exchanged for any other product or redeemed for cash if the Referring Party does not wish to or is unable to take up the Reward for any reason whatsoever.
9. The Reward will be made available at the Referring Party's nearest Clinico Denture & Hearing clinic within 20 working days after notification of their Reward.
10. In the event that the Reward becomes unavailable for any reason, Clinico Denture & Hearing may at its discretion substitute a reward of similar value without notice.
11. By accepting the Reward, the Referring Party agrees to participate in reasonable promotional and marketing activities as and when requested by Clinico Denture & Hearing for no additional compensation, including but not limited to Clinico Denture & Hearing using his or her name and/or photograph as determined by Clinico Denture & Hearing. All material produced for such purposes shall remain the property of Clinico Denture & Hearing.
12. Clinico Denture & Hearing may refuse to award the Reward to a Referring Party who, in Clinico Denture & Hearing's view, has acted fraudulently or not complied with these terms and conditions.

### **General**

13. Clinico Denture & Hearing reserves the right to modify these terms and conditions at its discretion and to extend, modify, postpone or cancel the promotion at any time. Clinico Denture & Hearing's decision is final and no correspondence will be entered into.
14. Clinico Denture & Hearing and its employees and related companies will not be liable for any loss, claim, cost, expense, liability or injury ('Loss') suffered by any person in any way associated with the Referral Reward system, including as a result of being awarded and/or using the Reward, except where such Loss can not be excluded by law.
15. These terms and conditions shall be governed by and construed in accordance with the laws of New Zealand and shall be subject to the exclusive jurisdiction of New Zealand courts.
16. The promoter of this Referral Reward system is Clinico Denture & Hearing (trading name of Clinico Waikato Limited), which has its registered office at 33 Tawa Street, Hamilton 3206.

### **Privacy**

17. By becoming a Referring Party, Clinico Denture & Hearing will collect your personal information. Your personal information will be held by us in accordance with our privacy policy, which is available to view at [www.clinico.co.nz](http://www.clinico.co.nz). Any request to access or correct your personal information should be directed to Clinico Denture & Hearing, 33 Tawa Street, Hamilton 3206.